Amstrong Fru

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Professional Summary

Value driven scrum master with over 4 years of experience managing and delivering full software development life cycle (SDLC) projects with high performance teams. A servant-leader who is passionate about agility and will do all necessary to help teams internalized the core values and principles of agile. An excellent communicator with strong interpersonal , critical thinking and decision making skills. Knowledgeable in prioritizing tasks and optimizing workflows.

Skills

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| * JIRA * Scrum * Agile SDLC * Kanban * XP * SAFe * Software testing * Microsoft: Excel, Outlook | * Agile methodology * Online conferencing * Conflict resolution * Great communication skills * Workflow analysis * Data analysis * Agile Coaching * Microsoft : Visio, PowerPoint |

Work History

Scrum Master, 08/2016 to 06/2018

YETI **Coolers**– Austin, TX

* Assisting the Product Owner in translating the business requirements into  product specific user stories for the Engineering team
* Working with the Product Owner and the engineering team to determine scope and schedule for releases
* Actively participated in sprint planning activities, daily stand ups, sprint reviews, sprint retrospectives and conflict resolution meetings
* Determined the team capacity (velocity) from historical data. Created Work Break down structure (user stories) and corresponding activities (tasks).
* Provided extensive guidance to the team on how to use Scrum processes effectively.
* Helped the team complete tasks successfully and on-time and removed/resolved impediments encountered by team members
* Protected team from external distractions and proactively identified ways to coach teams to remain focus and keep projects on track
* Encouraged self-organization, meaning that the team itself should remove issues wherever possible
* Used JIRA as the primary agile project management tool utilizing its metrics to effectively track sprint progress

Scrum Master, 01/2013 to 06/2016

U.S Bank – Albuquerque, NM

* Facilitated scrum events; Sprint Planning, Refinement, daily stand-ups, reviews and Retrospective ceremonies.
* Worked with Product Owners to prepare the Backlog for Refinement by breaking down larger Stories.
* Improved team velocity by incorporating capacity planning into sprint planning sessions
* Built a trusting and safe environment where open communication helped surface topics for quicker resolution and encouraged learning opportunities
* Utilized servant-leadership style to provide support to the team whenever possible, thereby developing trust amongst team members
* Challenged team to exceed their previous accomplishments
* Used BurnDown and BurnUp charts to monitor and report sprint progress.
* Built great working relationship with Product owner and other stake holders to facilitate team's interaction with them
* Led the team's efforts in continuous improvement by enabling team optimization, and helping them take responsibility for their actions thus becoming problem solvers themselves

Business Analyst, 02/2011 to 11/2012

Array Technologies, Inc – Albuquerque, NM

* Conducted quality assurance of reports to ensure accuracy
* Assisted with process improvement, workflow, benchmarking and/or evaluation of business processes
* Consulted with and advise assigned management regarding advanced planning, consolidation and reporting issues
* Recommended operational improvements based on tracking and analysis.
* Developed a set of metrics derived from raw company data to track improvements in organizational efficiency.
* Facilitated monthly meetings with clients to document requirements and explore potential solutions
* Utilized computers and other tools in the creation, display and reproduction of charts, graphs and models relative to the operations of the assigned organization and advise management as assigned
* Worked closely with the development team to verify that business needs are fulfilled, and deliverables are produced within specified budget, quality and time
* Demonstrated a commitment to customer service through timely and accurate deliverables

Education

BBA: Entrepreneurship

University of New Mexico

**Certification** : SAFe Advanced Scrum Master (SASM)